

EQUALITY, DIVERSITY, INCLUSION, ANTI-HARASSMENT AND BULLYING POLICY

This policy covers all aspects of cHRysos HR Solutions Limited's business and applies to staff, and learners/apprentices. It relates to all learning activities undertaken virtually and at other sites where staff, learners, and apprentices may be working.

Policy Statement

cHRysos HR Solutions Limited is committed to providing equal opportunity and to avoiding unlawful discrimination, harassment and bullying of staff, associates and learners/apprentices.

cHRysos HR Solutions Limited is committed to recognising and removing the barriers that prevent or make it difficult for anyone to use our services; these barriers include the physical environment as well as the attitudes and behaviours of all staff, and learners/apprentices and the policies and procedures we put in place.

This policy is intended to assist cHRysos HR Solutions Limited to put this commitment into practice.

cHRysos HR Solutions Limited does not tolerate any prejudicial, discriminatory behaviour, bullying, harassment, or victimisation.

cHRysos HR will seek to promote equal opportunity and prevent discrimination, harassment and bullying by communicating and sharing this policy, and in its work and engagement with learners/apprentices and employers.

The organisation will monitor this policy and practices to ensure that these principles are upheld. It is the right of all employees, associates and learners/apprentices to be treated with dignity and respect and it is the responsibility of all concerned to treat others with dignity and respect.

Commitment to implementation of the policy

Overall responsibility for the implementation of this policy is vested in the cHRysos HR Board of Governance, which will monitor its implementation through Key Performance Indicators. Equality, Diversity and Inclusion is integral to the agendas at all Board and operational meetings.

It is the responsibility of all employees/learners/apprentices to accept their personal involvement in the practical application of the policy.

All employees and associates are required to assist the organisation to meet its commitment to provide equal opportunities and avoid unlawful discrimination, harassment, and bullying.

Every member of staff, associate and learner/apprentice has a responsibility to:

- Listen to what others say and respect their point of view
- Treat others with dignity and respect
- Report any incident of discrimination, harassment or bullying
- Question their own prejudices and assumptions
- Familiarise themselves with the responsibilities that equalities legislation places on them

Commitment to and engagement with the policy will be maximised by the following activities:

Inclusion and Diversity Champion

A member of the cHRysos HR team will be identified as Inclusion and Diversity Champion. Their role will be to:

- Support engagement with and implementation of this policy through communication and promotion of I&D
- Assist in training and supporting other team members in understanding their responsibilities in their delivery and other work with learners, apprentices, and employers
- Engage with local community partnerships and employers to ensure their needs are met in relation to equality, diversity and inclusion, and to support continuous improvement of equality, diversity and inclusion practice within cHRysos HR in meeting these needs
- Working alongside the cHRysos HR Safeguarding and Prevent Lead in support of their responsibilities.

Communication and Promotion

- The policy will be shared with all employees, associates, learners and apprentices and their employers
- The policy forms part of the Training Plan for each apprentice.
- The policy will be published on the cHRysos HR website
- Equality, diversity and inclusion and this policy will be discussed with apprentice employers to raise awareness and engagement and ensure there are processes in place to protect apprentices and raise related issues.

- Equality, diversity and inclusion will be discussed at apprentice and employer review meetings.

Training

For employees –

- New employees will be briefed on this policy and its implementation, and trained in equality, diversity and inclusion during induction
- All employees will be re-briefed on this policy and its implementation, and re-trained in equality, diversity and inclusion in line with needs and statutory requirements.
- Training will be monitored through the cHRysos HR Single Central Record and within the Performance and Development Review process
- Employees with teaching and learning responsibilities will be trained in embedding equality, diversity and inclusion into their practice and the content of their delivery with learners and apprentices, and in their engagement with employers.

For learners/apprentices –

- Learners/apprentices will be briefed on this policy and how to raise a related issue and trained in the importance of equality, diversity and inclusion during induction and on programme.
- Equality, diversity and inclusion will be discussed and monitored as part of apprentice skills coaching sessions and learner tutorials

Engagement with employers

Equality, diversity and inclusion and this policy will be discussed with apprentice managers at induction to promote engagement and ensure that appropriate workplace policy and procedures are in place to protect apprentices.

The Leadership, supported by the cHRysos HR Inclusion and Diversity Champion, will engage with local partnership/ employer groups to benchmark best practice against this policy and practice and ensure continuous improvement.

Recruitment and Selection

This policy is key to appropriate practices in the recruitment and selection of employees and will be implemented by ensuring:

- Role profiles setting out clear accountabilities and a person specification, including responsibility for meeting the requirements of this policy
- Advertising practices that reflect equality, diversity and inclusion and do not disadvantage candidates
- Selection practices that are accessible and do not disadvantage candidates
- Using only criteria set out in the role profile in the selection of candidates

- Induction content that includes the briefing of this policy, and training in equality, diversity and inclusion

A separate Safer Recruitment and Selection policy is in place which reflects the implementation of this policy.

Other Employment Practices

In addition to recruitment and selection, cHRysos HR is committed to equality, diversity and inclusion across all employment practices and the review of policies and procedures will incorporate any changes necessary to continue to reflect the implementation of this policy.

Definitions

Equal opportunity is the commitment to promoting equality, diversity and inclusion in all aspects of business to ensure that individuals are not treated less favourably due to their age, gender, marital status or civil partnership, sexual orientation, gender reassignment, race, ethnic origin, disability, religion or religious beliefs, pregnancy, or maternity - known as protective characteristics.

Discrimination means treating people less favourably than others on the grounds of their age, gender, marital status or civil partnership, sexual orientation, gender reassignment, race, ethnic origin, disability, religion or religious beliefs, and pregnancy & maternity, whether this be direct or indirect by applying a provision, criterion, or practice, which disadvantages such persons.

Direct discrimination is where a person is treated less favourably than another in comparable circumstances because of a protected characteristic. An example of direct sex discrimination would be refusing to employ a woman because she is pregnant.

Indirect discrimination occurs where a provision, criterion, or practice (PCP) applies to everybody, but the PCP:

- has a disproportionate impact on people with a protected characteristic,
- is to the disadvantage of a person with that protected characteristic, and
- is not a proportionate means of achieving a legitimate aim.

An example would be if an employer introduced a shift pattern which requires all employees to work until 10pm three times a week – this would be a PCP. The employer applies it to all employees. However, women (protected characteristic of sex) are going to be disproportionately affected by this PCP because women are more likely than men to have caring responsibilities. One particular woman cannot work the shifts, and she claims indirect discrimination. This would indeed be indirect discrimination unless the employer could

demonstrate that there was a strong business reason for the change (a proportionate means of achieving a legitimate aim).

Associative discrimination is discrimination against an individual because they have an association with someone with a protected characteristic. An example of associative discrimination might be a non-disabled employee who is discriminated against because of action they need to take to care for a disabled dependent.

Perceptive discrimination is discrimination against a person because the discriminator thinks the person possesses a protected characteristic, even if they do not in fact do so. An example of this might be discriminating against a man who has gay friends because it is believed he is gay too.

Diversity is recognising that individuals and groups of people are different.

Harassment is defined as any hostile unwanted, unreasonable and/or offensive behaviour, which adversely affects a person's dignity, self-confidence and well-being and creates a hostile environment and which leads to that person feeling intimidated, degraded, or humiliated.

Bullying is defined as repeated treatment with the purpose of controlling individuals or making them feel insecure or treatment that has that effect. This may be in person or using technology including the internet and social media.

Victimisation is defined as treating persons less favourably because of something they have done under or in connection with asserting their rights under any employment legislation or regulations.

Policy

In line with this policy, cHRysos HR will:

- Promote an ethos that positively reflects the organisation's commitment to equal opportunities.
- Ensure that all learners/apprentices, staff, and associates are aware of the policy.
- All learners/apprentices, staff and associates are required to comply with this policy.
- Provide a complaints process so that learners/apprentices, staff, and associates can report any incidents.
- Provide an accessible learning environment.
- Provide a supportive learning environment.
- Provide support to learners/apprentices by putting an Individual Support Plan in place for learners/apprentices with a disability or special educational needs.
- Ensure that staff, associates, learners/apprentices are familiar with cHRysos HR's Safeguarding and Prevent procedures

- Ensure staff, associates, learners/apprentices are familiar with cHRysos HR's Safe Use of IT and Social Media policy.
- Monitoring this policy and practices.

Procedure for discriminatory conduct, bullying or harassment

Discriminatory conduct

Any member of staff may use the cHRysos HR grievance procedure to complain about discriminatory conduct against them.

Any associate or learner/apprentice who feels that they have been discriminated against in the course of their work or study with cHRysos HR should make their complaint to the Managing Director, cHRysos HR Solutions Ltd, 47 Grove Street, Retford, Notts DN22 6LA. Email sheila@chrysos.org.uk.

The complaint/grievance will be thoroughly investigated and considered based on the facts of the investigation. No individual will be penalised for raising such a grievance or complaint unless it is untrue and made in bad faith. If the matter relates to harassment or bullying of any kind the anti-harassment and bullying procedure set out below should be followed.

Any employee who discriminates against any other employee on the grounds of age, sex, marital status or civil partnership, sexual orientation, gender reassignment, race, ethnic origin, disability, religion, or religious beliefs, pregnancy or maternity will be subject to cHRysos HR's disciplinary procedure as set out in the disciplinary policy. In serious cases where such behaviour has been deemed to constitute gross misconduct it will result in summary dismissal in the absence of mitigating circumstances.

Any learner found to be discriminating against any cHRysos HR employee, associate or learner/apprentice may be removed from their programme of study. No refund of fees will be made in these circumstances.

In circumstances where an apprentice is accused of discriminating against any cHRysos HR employee, associate or learner/apprentice, the matter will be reported to the apprentice's employer and following investigation the apprentice may be removed from their programme of study.

Anti-Harassment & Bullying Procedure

As well as its commitment to equal opportunities, cHRysos HR is committed to providing an environment for employees, associates, learners/apprentices which is free from harassment or bullying on the grounds of age, sex, marital status or civil partnership, sexual orientation, gender reassignment, race, ethnic origin, disability, religion, or religious beliefs, pregnancy or maternity. This may include embarrassment, intimidation, threats, or discrimination.

Reasonable measures will be taken to ensure that no employee, associate, learner/apprentice is subject to harassment or bullying. In recognition of these principles cHRysos HR does not condone behaviour which may be construed as sexual harassment or bullying.

Any complaints of harassment or bullying should be made to the Managing Director, cHRysos HR Solutions Ltd, 47 Grove Street, Retford, Notts DN22 6LA. Email sheila@chrysos.org.uk. The matter will be dealt with in a discreet and confidential manner and appropriate action will be taken. It is the duty of the Managing Director, all employees,

associates, learners/apprentices to ensure that the anti-harassment and bullying policy is implemented. Harassment or bullying will be taken to have occurred if a reasonable individual would or ought to have known that the behaviour was unwelcome or offensive.

Harassment and bullying by an employee are a disciplinary offence that may in the most serious cases lead to dismissal. Incidents of sexual or racial harassment can be taken to amount to gross misconduct, which under the organisation's disciplinary policy may lead to summary dismissal.

Harassment and bullying by a learner may lead to that individual being removed from their programme of study. No refund of fees will be made in these circumstances.

Where an apprentice is accused of harassment or bullying, the matter will be reported to the apprentice's employer and following investigation the apprentice may be removed from their programme of study.

Individuals should be aware that in some circumstances they may be held personally liable for acts that are unlawful.

In dealing with reports of harassment or bullying the following principles will apply:

- All reports will be taken seriously, treated in confidence, and investigated by staff who are independent of the situation.
- Where there is reason to believe that there is a risk to the personal safety of the complainant or of another person, or that a criminal offence has been committed, cHRysos HR may take legal advice and/or inform the police before proceeding with any internal action.
- The victimisation or harassment of a complainant or the respondent, or any witnesses will be regarded as a disciplinary offence in the case of an employee or may result in termination of contract for services in the case of an associate or removal from learning programme in the case of a learner/apprentice.
- Where a complaint of victimisation or harassment of a complainant is made against an apprentice the matter will be reported to the apprentice's employer and following investigation the apprentice may be removed from their programme of study.
- Malicious complaints will be regarded as a disciplinary offence or reason for removal from learning programme, as appropriate.

Equality, diversity and inclusion and Apprenticeship Programme Delivery

Equality, diversity and inclusion are embedded throughout all stages of our apprenticeship training programmes and is implemented through the following actions:

- Where cHRysos HR is asked to support the recruitment of an apprentice for an employer, this will be carried out in line with the cHRysos HR Safer Recruitment and Selection Policy, using practices that support equality, diversity and inclusion
- The promotion and marketing of apprenticeship programmes will avoid the use of discriminatory language and approaches to recruitment

- Processes for the recruitment of apprentices onto an apprenticeship training programme, including initial diagnostic activities and assessment of eligibility, will not preclude any individual from joining an apprenticeship programme on the basis of a protected characteristic
- An assessment will be undertaken for any apprentice with SEND requirements or otherwise identified as vulnerable, and an Individual Support Plan put in place, in agreement with the apprentice. This will incorporate any reasonable adjustments and special considerations to enable fair access to teaching, learning and assessment. cHRysos HR employees working with the apprentice will be briefed on the support agreed with the apprentice and ensure that the apprentice is not disadvantaged.
- The Designated Safeguarding Lead will receive notification and regular updates from the apprentice's skills coach, where it is felt that they may be 'at risk'
- Apprentices will be given access to this policy, and their induction will include input on equality, diversity and inclusion. They will be made aware of the action to take if they have any concerns pertaining to this policy.
- Equality, diversity and inclusion and this policy will be discussed with apprentice employers to ensure there are processes in place to protect apprentices and raise related issues.
- Monitoring of progress, achievements and destination will include the analysis of data relating to SEND learners with actions planned and implemented to address any impact identified.
- Equality, diversity and inclusion will be discussed with apprentices at bi-monthly progress reviews and support given in addressing any issues that arise.
- Equality, diversity and inclusion will be embedded into teaching and learning activities as appropriate
- The learning environment will be planned to ensure that it is accessible to all apprentices.
- Any reasonable adjustments and special considerations needed for on-programme assessment will be discussed with apprentices so that appropriate action can be taken.
- Any reasonable adjustments or special considerations needed for end point assessment will be discussed with the end point assessment organisation.

Safeguarding and Prevent

A Safeguarding and Prevent policy and procedures are in place within cHRysos HR to protect individuals from harm, abuse, maltreatment, neglect, radicalisation, or exploitation. Staff, associates, learners/apprentices may become aware of a situation involving harassment and bullying as a result of a safeguarding/Prevent issue. Where this is the case, the Safeguarding and Prevent policy and procedures must be implemented alongside this policy.

Link with further cHRysos HR policies

Safeguarding and Prevent

Safe Use of IT and Social Media

Safer Recruitment and Selection

Discipline

Grievance

Policy review

This policy will be reviewed by the cHRysos HR management team every 2 years, or earlier where a change in legislation or business requirement occurs or where identified as necessary to further protect cHRysos HR learners/apprentices, staff, or others.

Author	Sheila Moore
Position	Managing Director
Last reviewed	October 2025
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Signature	